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Free legal line for Allianz Commercial customers

With businesses adapting to a post-lockdown environment, Allianz is offering its commercial insurance customers access to its legal advice line until the end of the third quarter.

Whether Allianz Commercial policyholders have Legal Expenses cover in place or not, they will be able to call Lawphone until 30 September 2021, which currently coincides with the end of the government's furlough scheme.

The 24/7 telephone service can provide guidance on any business-related

legal matter, from employment law to debt recovery and property disputes, as well as advice on the ever-changing legislation related to Covid-19.

Sarah Mallaby, director of broker markets at Allianz Insurance said:

“The last 12 months have been extremely challenging for some of our policyholders and they have been forced to quickly make changes to their businesses in order to adjust to the dynamic circumstances. Unfortunately, due to the introduction of new Covid-related laws and regulations, some policyholders may now lack clarity of their legal position and could unknowingly find themselves legally compromised.

“To help protect them, we’ll be offering them legal advice at no additional cost, via Lawphone, from now until 30 September 2021.”

Legal Expenses cover, and therefore access to Lawphone, is included as standard in Allianz’s core SME proposition and is an optional cover within the Mid-Corporate suite of products. Access to Lawphone is extended to commercial customers who don’t have Legal Expenses cover in place, with the exception of engineering inspection policyholders.

Allianz’s [Covid-19 Hub](#) is kept up-to-date with the latest information on Covid-19 and provides practicable advice for business owners as to how they can safely reopen their businesses and protect their staff as we gradually come out of lockdown.

ENDS

Notes to editors

Detailed information on Lawphone can be found [here](#) and the [terms and conditions](#) of this offer should be read in conjunction.

If a policyholder seeks advice from Lawphone and chooses to ignore it, any subsequent related Legal Expense claim may be voided. If a policyholder has Legal Expenses cover in place with another insurer, seeking advice through Lawphone rather than through their existing Legal Expenses provider, could

jeopardise their ability to make a claim with that provider.

About Allianz Holdings plc

Allianz Holdings plc is the non-regulated holding company which owns the principal insurance operations of Allianz SE in Great Britain.

About Allianz

The Allianz Group is one of the world's leading insurers and asset managers with more than 100 million* private and corporate customers in more than 70 countries. Allianz customers benefit from a broad range of personal and corporate insurance services, ranging from property, life and health insurance to assistance services to credit insurance and global business insurance. Allianz is one of the world's largest investors, managing around 790 billion euros on behalf of its insurance customers. Furthermore, our asset managers PIMCO and Allianz Global Investors manage 1.7 trillion euros of third-party assets. Thanks to our systematic integration of ecological and social criteria in our business processes and investment decisions, we are amongst the leaders in the insurance industry in the Dow Jones Sustainability Index. In 2020, over 150,000 employees achieved total revenues of 140 billion euros and an operating profit of 10.8 billion euros for the group.

These assessments are, as always, subject to the disclaimer provided below.

**Including non-consolidated entities with Allianz customers.*

Cautionary note regarding forward-looking statements

This document includes forward-looking statements, such as prospects or expectations, that are based on management's current views and assumptions and subject to known and unknown risks and uncertainties. Actual results, performance figures, or events may differ significantly from those expressed or implied in such forward-looking statements. Deviations may arise due to changes in factors including, but not limited to, the following: (i) the general economic and competitive situation in the Allianz Group's core business and core markets, (ii) the performance of financial markets (in particular market volatility, liquidity, and credit events), (iii) the

frequency and severity of insured loss events, including those resulting from natural catastrophes, and the development of loss expenses, (iv) mortality and morbidity levels and trends, (v) persistency levels, (vi) particularly in the banking business, the extent of credit defaults, (vii) interest rate levels, (viii) currency exchange rates, most notably the EUR/USD exchange rate, (ix) changes in laws and regulations, including tax regulations, (x) the impact of acquisitions including and related integration issues and reorganization measures, and (xi) the general competitive conditions that, in each individual case, apply at a local, regional, national, and/or global level. Many of these changes can be exacerbated by terrorist activities.

No duty to update

The Allianz Group assumes no obligation to update any information or forward-looking statement contained herein, save for any information we are required to disclose by law.

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